# Persona – User Group 3

User group 3 is as follows.

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| --- | --- | --- |
| User Group | Attributes | Tasks |
| Pet Sitter | * 18-25 of age. * University Student. * Might be family friend. * Animal Lover. * Confident with technology. | * Watches the family pet’s feeds and exercises the animals. * The pet sitter can use the application to note the feed times for the owners when away on holidays. * The pet sitter uses the application to monitor the animal/s in their care to get a general idea of feeding routines. |

# Pet Sitter Persona

User group 3 – Persona.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name | Age | Status | Job | Location |
| Stephanie Miranda | 20 | Single | University Student - Veternary | Melbourne, Victoria. |

## About

Stephanie is a university student and is training to be a veterinarian she takes freelance jobs mainly focused on animal related work where possible. Stephanie like the rest of her peers look for opportunities to have fun when not studying and has found that pet sitting allows for an income as well as a place to stay while studying.

Stephanies generation is confident with the use of technology and can use a web-based application with ease and is comfortable with user interface.

## Behaviours

* + - Loves to care for animals and is focused on animal health.
    - Has an extroverted personality and likes to take job opportunities where she can interact with people but is happy to work with animals.
    - Likes to have the newest phone and will upgrade when possible.

## Wants

* A way of set a note in a calendar so the owner can see.
* Offer a descriptive area for the pets feed schedule from owner so to get detailed information if required.

## Frustrations

* + Cannot find a way of sharing pet schedule to her phone calendar.
  + Looking for colour options for the User interface to match her dark mode on the device she is using.
  + Having trouble getting a guest account setup finds it too ‘clunky’.

## Scenarios

* + Checking the current and previous feed schedules of the pet/s.
  + Checking the medication schedule of the pet/s
  + Adding details to a calendar when feeding pet/s.

# Context Scenario

Stephanie has a job with a close friend who’s taken their family on holidays overseas for 3 weeks and has asked Stephanie to watch over their two Pug dogs Franky and Loki.

Franky is healthy and she needs a normal feed schedule whilst Loki has a health issue that requires that he has medicine for an inherited spinal issue. This is known to Stephanie, and she needs to add the medication schedule to the application to ensure that it is administered for the owner’s vet records.

Stephanie uses the application as a guest to add in the feed times as well as check on the medication schedule required for Loki. The owner can login and check on their pet/s and this reassures the owners that their precious family members are safe which in turns gives them a piece of mind whilst on holidays.

# Keypath

Keypaths as follows:

1. Stephanie taps on “Guest Account”.
2. The application requires a login password.
3. Stephanie opens the pet schedule on the main screen.
4. Stephanie scrolls through the calendar.
5. Stephanie clicks on a date with a pre confirmed feed item.
6. Stephanie clicks on the acknowledge item of the feed item to state she fed the animal.
7. Stephanie clicks on the acknowledge item of the medication item to state she has given the animal medication.
8. Notification is sent to all parties associated to the pet/s with the time stamp of the feeding or medication item.
9. Stephanie closes the calendar section.
10. Stephanie Logs out of the application.